

## 2024 Season Pass Options & Policies

**Unlimited Golf Pass:** Those purchasing a golf pass shall have the privilege to play golf any time, during the golf season, subject to course availability. The golf season is defined as the official opening date through the official closing date. All those who purchase a golf pass will also receive 12 complimentary 9-hole guest passes. Guest passes are not valid for outings or league play. (Please refer to course policies for guest pass restrictions.)

**Weekday Golf Pass:** Those purchasing a weekday golf pass shall have the privilege to play Monday through Friday during the golf season, subject to course availability. The weekday pass will not include Memorial Day, 4<sup>th</sup> of July, or Labor Day. Should a weekday pass holder wish to play on these holidays or on the weekend, they will be subject the appropriate green fee. The golf season is defined as the official opening date through the official closing date. All those who purchase a golf pass will also receive 12 complimentary 9-hole guest passes. The complimentary passes may not be used on a weekend or holiday. Guest passes are not valid for outings or league play. (Please refer to course policies for guest pass restrictions.)

**Married Couple Pass:** This pass is available to legally married couples as recognized by the State of Wisconsin. Those purchasing a golf pass shall have the privilege to play golf any time, during the golf season, subject to course availability. The golf season is defined as the official opening date through the official closing date. The married couple will each receive 12 complimentary guest passes. Guest passes are not valid for outings or league play. (Please refer to course policies for guest pass restrictions.)

**Cart Pass:** Those purchasing a cart pass shall be allowed the use of a golf cart at any time during the golf season, subject to availability. Cart pass subscribers shall be bound by all policies and procedures established by Delbrook regarding the use of golf carts.

**Range Pass:** Those purchasing a range pass shall be allowed unlimited use of range balls at the Delbrook driving range. Range pass holders shall adhere to the hours posted for range use.

**Junior Pass:** The junior pass is available to those 18 years of age and younger or a senior in high school. Please note, Delbrook policy requires juniors under the age of 12 to be accompanied by an adult while on the golf course.

**College Pass:** The college pass is available to full-time college students 23 years of age or younger. Those holding a college pass will be required to upgrade to a full golf pass to retain golf privileges, in the event of:

- a. Reaching their 24th birthday.
- b. Graduating from college.
- c. Leaving school or not retaining full-time status.

**Corporate Pass:** This pass allows a business/corporation up to four players per day, cart not included. Included in the corporate pass is the opportunity to have an outing for up to 16 people with carts, in September or October. Weekday and Seven Day options are available. Please contact Delbrook for further information on this pass.

**User Fee:** All season pass holders will be charged a \$1.00 user free at registration. The user fee will be charged only once per day, per pass holder and is required of any pass holder playing the course regardless of the number of holes they play. This fee is non-refundable and credit will not be given for incomplete rounds.

All Delbrook pass holders shall follow the policies and procedures established by the Delbrook Golf Commission.

## **Delbrook Golf Course Pass Holder Policies**

**Tee Times:** Pass holders may reserve a starting time one week in advance. A minimum of two players are required to reserve a tee time. Pro Shop staff reserves the right to fill any groups with less than four players.

**Golf Carts:** No more than two carts per foursome will be allowed for a tee time. Pro shop staff may waive this restriction due to unusual circumstances. A golfer's bag and/or equipment being placed on a cart will be considered cart use and the golfer will be charged a rental fee. Golf carts shall be returned to the clubhouse by the time indicated in the pro shop.

**Guest Passes:** The twelve 9-hole guest passes provided with a Season Pass are valid for golf only - passes and do not include carts. These passes will not be allowed for outings or league play. Outing play is any group requiring a shotgun start or a minimum of four consecutive tee times booked under an individual or group's name. League play is defined as any group that has paid an annual league fee to reserve a block of league tee times for the season.

**Handicaps:** Thank you to the Delbrook Men's Club for providing the handicap computer. Handicap service is available for a \$30 fee and includes Men's Club membership. The pro shop will collect the fee for the Men's Club and for ladies who are not members of the Thursday Morning Ladies' League.

**Leagues:** Delbrook Golf Course hosts a variety of golf leagues throughout the week. Please contact the pro shop for contact information.

## **Refund Credit Request Policy**

All requests for refund credit must be submitted in writing to the Delbrook Golf Commission by June 30, 2024. Requests after June 30, 2024, will not be considered. Credit will be granted due to death, serious illness or injury, and military service. All requests must be documented by medical opinion or written military orders. No cash refunds will be granted. Any Season Pass holder granted a refund will receive a credit applicable to the following year's Season Pass or a transferable gift certificate for greens fees and or cart rentals. The credit will be prorated based on the date of purchase and the date the request was received. Season Passes which have been terminated by the Golf Commission are not entitled to refunds or credit.

All credit granted will be prorated for a per day price calculated for the number of total days the pass would include from the date of purchase through October 31. The number of days remaining in the golf season from the date the refund credit was requested through October 31 will be multiplied by the per day cost of the pass to determine the amount of credit refund to be considered.

## **Example**

\$700 pass purchased on May 1 and a refund was requested on June 10 **Cost per day**: May 1 - October 31 = 184 days. \$700 / 184 days = \$3.80 / day. Refund request date (June 10) - October 31 = 143 days **Amount of credit**: \$3.80 x 143 days = \$543.40 credit